

Purpose

The facility Infection Prevention and Control (IPAC) WhatsApp Group has been created to provide a space for IPAC Leads across Lakelands Public Health jurisdiction to:

- Ask questions of peers
- Network with other IPAC Leads or individuals in IPAC-related roles
- Share information, resources, and best practices

This networking group is intended to support peer-to-peer communication, encourage collaboration, and build capacity among IPAC Leads across the district.

Administration

The networking group is created and administered by the Lakelands Public Health IPAC Hub Program:

- Chantal Stevens, B.A.Sc., CPHI(C), CIC
- Ellen Wang, BEH, CPHI(C), CIC
- Kaitlin Braithwaite, BScN, RN, CIC
- Kirstin Kieffer, BScN, RN, CIC

Administrators are responsible for setup, membership approval, and moderation during business hours, Monday to Friday 8:30 a.m. - 4:30 p.m. (excluding statutory holidays).

- Administrators will not participate in regular group discussions
- Administrators reserve the right to remove members who do not follow group guidelines
- Inappropriate or off-topic content will be removed
- **The IPAC Hub does not endorse specific companies or product(s).**

Participation Guidelines

The group is for informal peer networking and information sharing between IPAC Leads. *All members are expected to follow the guidelines below while participating in the group.*

- Continue to direct any official questions, concerns, or requests to your designated IPAC Hub Lead or to the general IPAC email: ipachub@lakelandsph.ca
- Communication should remain professional, respectful, and relevant to IPAC topics
- This is an open messaging platform: confidential or identifying client/resident information must **never** be shared in this group
- Members are expected to use the group in accordance with WhatsApp's Terms of Service and Community Guidelines

Membership

Members are defined as current IPAC Leads or individuals with an IPAC-related role within Lakelands district who have been approved to join the group.

- Membership is limited to those actively holding an IPAC-related role in an eligible organization within the district
- New members must be approved by the group administrators
- Members may not add other participants directly; requests for new members must be sent to an administrator

How to Join?

Individuals may request membership by reaching out to ipac@lakelandsph.ca and provide their name, phone number, email, and name of the facility that they are employed at. Individuals must read and agree with Terms of Reference.